

Questions Regarding the Use of a Point-in-Time Mobile App for the 2019 Homeless Count and Survey

Continuum of Care:	Will your volunteers use a Point-in-Time mobile app to complete your CoC's 2019 unsheltered homeless count and survey?	If yes, will the Point-in-Time mobile app cover your entire CoC region?	If yes, who will be your Point-in-Time mobile app provider?	If no, is your CoC considering using a point-in-time mobile app for the 2020 homeless count and survey?
Glendale City CoC	No	-	-	Yes
The Glendale CoC would be interested in using the Time Mobile App. Will LA County be using this App. for the 2019 Homeless Count?				
Imperial County CoC	No	-	-	Yes
Survey completed so we can assess resources and tools available to conduct our PIT Count.				
Kern County CoC	No	-	-	Yes
No Comment Recorded				
Long Beach City CoC	Undecided	-	-	Yes
<p>Long Beach has not made a decision to use a mobile app for 2019 count. If used, it'll be ESRI or VEOCI.</p> <p>During the 2017 Count, Long Beach piloted the mobile application using the ESRI 1,2,3.</p> <p>The application is user friendly and can be customized to meet CoC needs. If CoC are planning to use the application, I recommend CoC start developing the survey as soon as possible. That'll allow CoC's to customize the data elements. During the count, the application can be used with or without internet connections. The feature allows for data collection in areas that doesn't have WIFI availability. Once users get to an area with internet connection, users can upload the information. CoC can enable and disable application at CoC's discretion, it's a great feature to ensure data doesn't get compromised.</p>				
Los Angeles County CoC	Yes	No	Qualtrics	-
Street Count data will be entered into Qualtrics after data is collected with paper tally sheets. Tally sheet validators will review paper tally sheets for completeness, and then enter the data electronically, asking volunteers on site if there is something unclear. This method, however, doesn't involve a mobile app for volunteers.				
Orange County CoC	Yes	Yes	ESRI	-

County of Orange will be using the ESRI Survey 1,2,3 phone application for the 2019 unsheltered homeless count. This process was used in March 2018 for a Count of the North Service Planning Area in the County, which is 13 Cities, with great results. The smaller scale experience will be expanded to cover the entire jurisdiction for the HUD Count process.

Looking forward to hearing who else will be doing this, so we can share our experiences. We plan to use the application for year around street outreach mapping as well.

Pasadena City CoC	Yes	Yes	Undecided (likely Survey Monkey)	-
-------------------	-----	-----	-------------------------------------	---

The City of Pasadena intends to use a mobile app for the 2019 unsheltered count and survey. We have done testing of ESRI's Survey 1,2,3 app and developed the survey for testing on Survey Monkey as well. There is a possibility we will look at a third option. We have not yet made a final decision as to which platform we will use, although it is unlikely we will go with ESRI.

I'd be curious to hear from those who have used ESRI what challenges they encountered with the app, if any.

Riverside County CoC	Yes	Yes	ESRI	-
No Comment Recorded				

San Bernardino County CoC	Yes	Yes	ESRI	-
No Comment Recorded				

San Diego County CoC	No	-	-	Yes
San Diego CoC is exploring options to use a mobile app for the 2019 unsheltered count and survey and we plan to make the final decision by the end of Oct. If we are unable to use one for 2019, we definitely plan to use one for 2020.				

San Luis Obispo County CoC	No	-	-	No
We only conduct the unsheltered count every other year. We may consider a mobile app for the 2021 Point in Time Count.				

Santa Barbara County CoC	Yes	Yes	Simtech	-
Simtech has been great to work with so far! Technical expertise and the app! Mapping				

Ventura County CoC	Yes	Yes	Simtech	-
No Comment Recorded				